

ADHB Needs Assessment Services (NASC) for over-65s

This service supports people with a disability or a health need. NASC assess needs, identify priorities and co-ordinate the necessary services for clients to achieve their goals.

Services for older people in Auckland District Health Board (DHB) are managed differently according to need:

- High need clients are managed by the DHB NASC service
- Low / medium need clients are managed by contracted home care agencies

The agencies offer restorative, home based support. They supply services like housework, shopping, some basic food preparation, showering and dressing in a programme that encourages independence. The four agencies are:

- Enliven (Presbyterian Support) - phone 622 4788
- Lifewise (Wesley) - phone 623 7631
- Healthcare of New Zealand - phone 526 3570
- Royal District Nursing NZ - phone 589 8900

Clients have a case manager, either from the home care agency or ADHB NASC Service.

Clients managed by a home care case manager can negotiate directly with the agency for variation of service to fit their changing needs. If re-assessment shows increase to high need, management is passed to the DHB NASC service.

The Auckland District Health Board continues to manage funding for dementia day programmes and Carer Support subsidy which can be part of a home based support package, as well as long term funding for residential care.

Contacts

- Community Services: District Nursing / Physiotherapy / Occupational Therapy / Needs Assessment phone 0800 631 1234

Referrals

- GP, Home care agency, hospital referrals:
E Referral, fax referral form to 623 6472, internal fax 28572 or
post to Needs Assessment Service, PO Box 92-189, Auckland 1142
- To check if referral received, phone 631 1234

More questions? Call Seniorline 375 4395 or 0800 725 463