



NZ NASC Directory

Over 65's Needs Assessment &
Service Coordination Agencies

March 2018

NZ Needs Assessment and Service Coordination Agencies

Ashburton - Mid-Canterbury

www.cdhb.health.nz

Service Name: Older Person's Health, Canterbury DHB

Area Covered: Ashburton, Methven, Rakaia

Phone: 03 307 6916 / 03 307 8495 / 027 5027 532

Fax: 03 307 8460

Email: lorraine.bryan@cdhb.health.nz / Caitlin.richardson@cdhb.health.nz

Physical Address: Ashburton Hospital

28 Elizabeth St

Ashburton

Postal

Address: Private Bag 801

Ashburton 7700

Contact/s: Lorraine Bryan - Assessor / Coordinator

Caitlin Richardson - Assessor / Coordinator

Auckland - Central Auckland

www.adhb.health.nz

Service Name: NASC, Auckland DHB

Area Covered: Auckland Central, including Waiheke Island & Gulf Islands

Phone: 09 631 1234 / 0800 631 1234

Fax: 09 623 6472

Email: communityservices@adhb.govt.nz

Physical Address: Lower Ground Floor, Building 15

Greenlane Clinical Centre

214 Greenlane Road West

Postal

Address: Community Care Access Centre
Lower Ground Floor, Building 15, GCC

Private Bag 92 024

Auckland 1142

Contact/s: Community Services

Bay of Plenty

www.bopdhb.govt.nz

Service Name: Support Net - Kupenga Hao Ite Ora

Area Covered: Tauranga, Athenree, Katikati, Te Puke, Waihi Beach, Whakatane, Edgecumbe, Murupara, Ohope, Opotiki

Phone: 07 571 0093

Fax: 07 571 0277

Email: SupportNetBOP@bopdhb.govt.nz

Physical Address: 510 Cameron Rd

Tauranga

Postal

Address: P O Box 2121
Tauranga 3140

Contact/s: Rosemarie Webb - Regional Team Leader

Helen Wilson - Lead Coordinator

NZ Needs Assessment and Service Coordination Agencies

Christchurch - Canterbury

www.cdhb.govt.nz

Service Name: Older Persons Health & Rehabilitation, Canterbury DHB

Area Covered: Akaroa, Darfield, Hanmer, Kaikoura, Leeston, Mt Somers, Rangiora

Phone: 03 337 7765

Fax: 03 337 7720

Email: communityreferralcentre@cdhb.health.nz

Physical Address: The Princess Margaret Hospital
Cashmere Road
Christchurch

Postal Address: PO Box 800
Christchurch 8022

Contact/s: Margaret Sargent - Clinical Manager - South / West
Kaylene Scott - Clinical Manager - North / East

Contact for Older People's Mental Health (OPMH) - Jocelyn Williams

Counties Manukau

www.countiesmanukau.health.nz

Service Name: NASC, Counties Manukau DHB

Area Covered: Howick, Hunua, Manukau, Pukekohe

Phone: 09 276 0040

Fax: 09 270 4733 / 09 276 0041

Email: DutyNasc@middlemore.co.nz

Physical Address: Middlemore Hospital
PB 93 311 Otahuhu
Auckland 1640

Postal Address: NASC
Private Bag 93 311
Otahuhu
Auckland 1640

Contact/s: Duty NASC

Needs assessors based in four localities (Manukau Locality / Eastern locality / Franklin Locality / Otara-Mangere Locality). If specific contact not known, please contact duty NASC.

Gisborne - Tairāwhiti

www.tdh.org.nz

Service Name: NASC Older Persons, Community Mental Health

Area Covered: Gisborne, Hicks Bay, Matawai, Ruatoria, Tolaga Bay, Tokomaru Bay, Muriwai

Phone: 06 869 2090

Fax: 06 869 2091

Email: penny.forrester@tdh.org.nz

Physical Address: 1st Floor Tangata Rite Building
Gisborne Hospital,
Gisborne

Postal Address: NASC Older Persons
Gisborne Hospital,
Private Bag 7001
Gisborne 4040

Contact/s: Penny Forrester - NASC Manager

NZ Needs Assessment and Service Coordination Agencies

Greymouth - West Coast

www.westcoastdhb.org.nz

Service Name: Complex Clinical Care Network

Area Covered: Greymouth, Hokitika, Reefton, Westport

Phone: 03 768 0481

Fax: 03 768 9625

Email: complexclinicalcarenetwork@westcoastdhb.health.nz

Physical Address: 100 Tainui Street
Greymouth

Postal Address: P O Box 387
Greymouth 7840

Contact/s: Diane Brockbank - Manager
Bronwyn Lintott / Maria Colville - Administrator Coordinators

Hamilton - Waikato

www.waikatodhb.health.nz

Service Name: Disability Support Link - Health Waikato DHB

Area Covered: Cambridge, Coromandel, Huntly, Otorohanga, Paeroa, Taumarunui, Te Kuiti, Thames, Tokoroa, Waihi

Phone: 07 839 8883 / 0800 55 33 99

Fax: 07 839 1225

Email: dslooffice@waikatodhb.health.nz

Physical Address: Level 2
73 Rostrevor St
Hamilton

Postal Address: Level 2, 73 Rostrevor St
Private Bag 3200
Hamilton 3240

Contact/s: Beverley Carney, Team Leader, DSL Health of Older People team
Graham Guy - Manager DSL and START

Hawke's Bay

www.hawkesbaydhb.govt.nz

Service Name: NASC Hawke's Bay, Hawke's Bay DHB

Area Covered: Napier, Hastings, Porangahau, Takapau, Waipukarau, Waipawa, Wairoa

Phone: 06 870 7485 / 0800 339 449

Fax: 06 870 7481

Email: NASC.HB@hbdhb.govt.nz

Physical Address: Puawānanga Building
Gate 9, McLeod Street
Hastings

Postal Address: Private Bag 9014
Hastings 4156

Contact/s: Mary Roberts - NASC HB Manager
Margaret Jackson - Clinical Team Leader

NZ Needs Assessment and Service Coordination Agencies

Hokianga - Northland

www.hokiangahealth.org.nz

Service Name: Hauora Hokianga / Hokianga Health

Area Covered: Hokianga, Broadwood, Horeke, Kohukohu, Omapere, Panguru, Rawene

Phone: 09 405 7709 / 021 457 712

Fax: 09 405 7329

Email: lyn.foster@hokiangahealth.org.nz

Physical Address: Hokianga Health Hospital
163 Parnell St
Rawene

Postal Address: Hokianga Health Hospital
Private Bag
Kaikohe

Contact/s: Lyn Foster - Community Manager

Hutt Valley - Upper & Lower Hutt

www.careco.org.nz

Service Name: Hutt Valley Service Coordination Centre

Area Covered: Lower Hutt, Upper Hutt, Stokes Valley, Petone, Wainuiomata

Phone: 04 566 2226 / 0800 662 225

Fax: 04 566 2227 / 0800 329 662

Email: hutt@careco.org.nz

Physical Address: Pilmuir House
Pilmuir Street
Lower Hutt

Postal Address: Hutt Valley DHB
P O Box 30 658
Lower Hutt 5040

Contact/s: Susan Bowden - Service Manager
Team Leader

Masterton - Wairarapa

www.wairarapa.dhb.org.nz

Service Name: FOCUS, Wairarapa DHB

Area Covered: Masterton, Carterton, Featherston, Greytown, Martinborough

Phone: 06 946 9813

Fax: 06 946 9826

Email: focus@wairarapa.dhb.org.nz

Physical Address: Blair Street
Masterton

Postal Address: P O Box 96
Masterton 5840

Contact/s: Myree Ahpene - Manager

NZ Needs Assessment and Service Coordination Agencies

Nelson-Marlborough

www.nmdhb.govt.nz

Service Name: Needs Assessment Service - Support Works

Area Covered: Nelson, Blenheim, Collingwood, Golden Bay, Motueka, Murchison, Picton

Phone: 03 539 3976 / 0800 244 300

Fax: 03 546 3983

Email: support.works@nmdhb.govt.nz

Physical Address: NASC - Support Works
281 Queens Street

Postal Address: Nelson Marlborough Health
Private Bag 18
Nelson 7042

Richmond

Contact/s: Kate Miller - Team Leader
Yvonne Abrahams - Administration

New Plymouth - Taranaki

www.tdhb.org.nz

Service Name: Community Support Service, Taranaki DHB

Area Covered: Hawera, Eltham, Inglewood, Mokau, Opunake, Waitara, Waverley

Phone: 06 759 7214 / 0800 823 443

Fax: 06 759 7215

Email: olderpeoplesnasc@tdhb.org.nz

Physical Address: Taranaki Base Hospital,
David Street,
New Plymouth

Postal Address: Taranaki DHB
Private Bag 2016
New Plymouth 4342

Contact/s: Adair Brown - Team Leader
Lizzie Churches - Operations Manager

Northland

www.northlanddhb.org.nz

Service Name: Health of Older People, Northland DHB

Area Covered: Covers all Northland except Hokianga (see separate listing)

Phone: 09 430 4131 / 0800 88 88 90

Fax: 09 430 4128

Email: nasc@northlanddhb.org.nz

Physical Address: Whangarei Area Hospital
Maunu Road
Whangarei

Postal Address: Whangarei Area Hospital
Private Bag 9742
Whangarei 0148

Contact/s: Referral Team

NZ Needs Assessment and Service Coordination Agencies

Otago / Southland - Southern

www.southerndhb.govt.nz

Service Name: Care Coordination Centre Single Point of Entry

Area Covered: Oamaru, Wanaka, Milford Sound and South

Phone: 03 470 9300 / 0800 627 236

Fax: 03 470 9506

Email: CareCoordinationCentreSPOE@southerndhb.govt.nz

Physical Address: Fraser Bldg, Dunedin Hospital
201 Great King St

Postal Address: Fraser Bldg, Dunedin Hospital
Private Bag 1921
Dunedin 9054

Contact/s: Gail Barclay
Annette Guilford

Palmerston North - Mid Central

www.midcentraldhb.govt.nz

Service Name: Supportlinks

Area Covered: Palmerston North, Dannevirke, Feilding, Himatangi, Levin, Otaki, Pahiatua

Phone: 0800 221 411

Fax: 06 356 5033

Email: supportlinks@supportlinks.org.nz

Physical Address: Health on Main
575 Main Street

Postal Address: P O Box 2056
Palmerston North

Contact/s: Pauline Holland - Team Leader
Val Morgan - Referral Coordinator

Rotorua / Taupo - Lakes

www.lakesdhb.govt.nz

Service Name: Lakes Needs Assessment Service Co-ordination

Area Covered: Rotorua, Kinlock, Ngongotaha, Reporoa, Taupo, Turangi

Phone: 07 343 1030 ext 5230

Fax: 07 343 5090

Email: Nasc.admin@lakesdhb.govt.nz

Physical Address: 2 Ranolf Street
Victoria
Rotorua 3010

Postal Address: Private Bag 3023
Rotorua Mail Centre
Rotorua 3046

Contact/s: Margaret Thomason - NASC Team Leader
Karyn Thiane, Carla Macfarlane - Administrators

NZ Needs Assessment and Service Coordination Agencies

South Canterbury

www.scdhb.health.nz

Service Name: NASC South Canterbury

Area Covered: Timaru, Fairlie, Geraldine, Mt Cook, Temuka, Twizel, Waimate

Phone: 03 687 7114

Fax: 03 684 8819

Email: nascadmin@scdhb.health.nz

Physical Address: 18 Woollcombe Street
Timaru Central
Timaru

Postal Address: Private Bag 911
Timaru 7940

Contact/s: NASC administrator

Waitemata - North Shore, Rodney and Waitakere

www.waitematadhb.govt.nz

Service Name: NASC, Waitemata DHB

Area Covered: Devonport, Takapuna, Warkworth, Orewa, Green Bay, New Lynn, Titirangi, Henderson, Waitakere

Phone: 09 442 7171

Fax: 09 486 8997 / 09 486 8342 (Inter Nasc Only)

Email: nascinfo@waitematadhb.govt.nz

Physical Address: 124 Shakespeare Road
Takapuna
Auckland

Postal Address: NASC, Waitemata DHB
Private Bag 93 503
Takapuna
Auckland 0740

Contact/s: Duty Needs Assessor
Liz Munt - NASC Manager ext 46304

Wellington - Capital & Coast

www.careco.org.nz

Service Name: Capital & Coast Care Coordination Centre

Area Covered: Grenada, Johnsonville, Makara, Paraparaumu, Porirua, Seatoun, Waikanae

Phone: 04 238 2020 / 0800 282 200

Fax: 04 238 2022 / 0800 282 202

Email: wellington@careco.org.nz

Physical Address: 10 Wi Neera Drive
Porirua

Postal Address: P O Box 50 544
Porirua 5240

Contact/s: Susan Bowden - Service Manager
Team Leader

NZ Needs Assessment and Service Coordination Agencies

Whanganui

www.accessability.org.nz

Service Name: Access Ability - Whanganui

Area Covered: Whanganui, Bulls, Marton, Ohakune, Raetihi, Taihape, Waitotara Valley

Phone: 0800 758 700 / 06 281 3123 (DD)

Fax: 0800 895 177

Email: Wanganui@accessability.org.nz

Physical Address: 244 Victoria Ave
Whanganui

Postal Address: 244 Victoria Ave
Whanganui 4500

Contact/s: Claire Heffernan
Angela Te Whaiti

Whanganui DHB contracts Access Ability to complete service co-ordination for older people following an InterRAI assessment by the Community Assessment and Rehab team at the DHB.